

REPORT FOR: HEALTH AND WELLBEING BOARD

Date of Meeting: 2 July 2015

Subject: Update on CCG Operating Plan 2015/16

Responsible Officer: Javina Sehgal, Chief Operating Officer,
Harrow CCG

Public: Yes

Wards affected: All.

Enclosures: None

Section 1 – Summary and Recommendations

The NHS Five Year Forward View planning guidance requires leaders of local and national health and care services to take action on five fronts. It:

- sets out seven national approaches to a radical upgrade in prevention of illness with England becoming the first country to implement a national evidence-based diabetes prevention programme
- explains how the national £480 million of the £1.98 billion additional investment will be used to support transformation in primary care, mental health and local health economies;
- makes clear the local NHS must work together to ensure patients receive the standards guaranteed by the NHS Constitution;
- underlines the NHS's commitment to giving doctors, nurses and carers access to all the data, information and knowledge they need to deliver the best possible care;
- details how the NHS will accelerate innovation to become a world-leader in genomic and genetic testing, medicine optimisation and testing and evaluating new ideas and techniques.

The 2015/16 Harrow CCG Operating Plan supports steps in the direction to this guidance by setting out trajectories for key national targets in year across a range of health care areas. This plan covers

- constitutional targets
- wider commitments
- quality premiums
- primary care

This report provides an overview of Harrow CCG's delivery targets set for 2015/16.

Section 2 – Report

Overview of the delivery targets set for 2015/16:

1. Constitutional targets – the following provides a sample of some of the key areas. Harrow does not report on A&E standards as Brent CCG is the lead commissioner for this area

Target	Q1	Q2	Q3	Q4
RTT admitted 18 weeks – target 90%	84.2%	90.1%	90.1%	90.1%
RTT non admitted 18 weeks – target 95%	95.4%	95.4%	95.4%	95.4%
RTT incomplete 18 weeks – target 92%	92%	92%	92%	92%
Cancer – all 2 week waits – target 95%	95.6%	95.6%	95.6%	95.6%
Cancer all 62 week waits – target 85%	83.7%	83.7%	83.7%	85.9%
Cancer 31 day surgery – target 94%	94.9%	94.9%	94.9%	94.9%
Diagnostic waiting times - % wit > 6 weeks – target 1%	1%	1%	1%	1%

2. Other commitments – the following provides a sample of some of the key areas

Target	Q1	Q2	Q3	Q4
HCIS Measure (C.Difficile) – target 32	7	9	7	9
Dementia diagnosis rate – target 67%	55%	57%	61%	67%
IAPT access – target 3.75%	3.75%	3.75%	3.75%	3.75%
IAPT recovery rate – target 50%	44%	46%	48%	50%
IAPT 6 week wait – target 75%	75.3%	75.3%	75.3%	75.3%
IAPT 18 week wait – target 95%	95.3%	95.3%	95.3%	95.3%

3. Quality premium

3.1 Workforce development: Training of 20 Health Care Assistants (HCAs) by March 2016 within Harrow in line with the new Care Certificate to support delivery of primary care services to registered population, with the aim of freeing up nurse resources to manage complex patients and thereby supporting GP in the management of patients within primary care.

3.2 Case management: Achievement of 250 high risk patients receiving support from a nurse case manager during 2015/16 to proactively manage patient care, ensuring continued delivery of the Integrated Care agenda.

4. Primary care

Target	Annual target
% of patients giving positive answers to GP survey about the quality of appointments at GP practice	73%
% of patients giving positive answer to 'how would you describe your experience at your GP surgery?'	78.5%
% of patients giving positive answer to 'how would you describe your experience in making a GP appointment?'	65.7%

Financial Implications/Comments

There are no negative financial implications for commissioning organisations (Harrow CCG and London Borough of Harrow).

Legal Implications/Comments

Non specified

Risk Management Implications

The risk related to delivery of these targets are managed through Harrow CCG's governance structures

Equalities implications

Harrow is committed to improving care for all residents and service users across all commissioned services. The 2015/16 Operating Plan supports positive improvements to care delivery across our commissioned service provision.

Corporate Priorities

The 2015/16 Operating Plan supports all of harrow CCG's corporate priorities.

Ward Councillors notified:

NO

Section 4 - Contact Details and Background Papers

Contact:

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Background Papers: None